

# Covid-19:

## Who do I contact if my child tests positive in the Christmas holiday?

Date	Who to inform	What information to provide
<b>Saturday 19 December to Sunday 3 January*</b> (*excluding Christmas and new year bank holiday weekends – see below)	Email the Early Years-Schools Covid-19 Incident Mailbox: <a href="mailto:ey-schoolscovidincidents@southglos.gov.uk">ey-schoolscovidincidents@southglos.gov.uk</a>  <b>REMEMBER:</b> Your whole household needs to self-isolate for 14 days from the start of symptoms/ booking a test.	<ul style="list-style-type: none"><li>• The name of the school / setting</li><li>• The year group and class your child is in</li><li>• When your child's symptoms started</li><li>• When they were tested</li><li>• When they were last in school</li></ul> We will reply to your email with any additional advice.  We will contact the school if necessary to let them know, and advise on any actions they will need to take.
<b>*Friday 25–29 December or Friday 1–3 January</b>	Please note there will be no response to your email on these days.	

\*\*\*\*If you are at all worried about your child's symptoms over the Christmas holiday, please call 📞 NHS 111 and seek advice\*\*\*\*

### Why are we asking you to provide details to the mailbox?

- When Covid-19 symptoms start, the person is infectious 2 days before this and up to 10 days afterwards. If your child gets symptoms over the first weekend of the holidays and goes on to test positive, it can impact on others in their class who will also need to isolate because they are contacts of a positive case.
- If your child get symptoms from Monday 21 December onwards and goes on to test positive, it's unlikely to affect your child's bubble, class or year group in the same way but we still need you to report it so we can log these positive cases locally.

You will need to inform everyone your child has been in close contact with that they have tested positive and these other contacts will need to self-isolate for 14 days. Also remember to let any out of school care / holiday clubs / activity clubs know about your child's symptoms and test results.

If your child is isolating at the start of term 3 please contact your school in the usual way to let them know when your child will be back at school.

### There's lots of useful Covid-19 information for parents and carers here:

- [Keeping safe at school and educational settings](#)
- [Guidance for events and celebrating occasions](#)
- [Is my child too ill for school?](#)
- [My child's bubble is closed what do I need to do?](#)
- [Support Payment scheme link](#) 📞 01454 434087 (Mon to Fri: 9.00 – 17.00)

Stop the spread.

Do the right thing.