

27 January 2020

Letter to be circulated to parents and carers by South Gloucestershire Council.

Re-visit of SEND services in South Gloucestershire issued with a written statement of action from 10 February 2020 to 12 February 2020.

Ofsted and the Care Quality Commission (CQC) will carry out jointly a re-visit of your local area SEND services following the previous inspection that took place between 6 November 2017 to 10 November 2017.

The re-visit will evaluate how effectively leaders have addressed the areas of serious weaknesses detailed in the written statement of action (WSOA) for special educational needs and disabilities (SEND).

During the re-visit, Ofsted and CQC inspectors will be keen to speak to as many children and young people and their parents and carers as possible, specifically about the weaknesses identified in the WSOA.

How can local children, young people, parents and carers contribute their views during this local area re-visit?

There are several ways in which children, young people, parents and carers from your provision can engage with the re-visit process and contribute their views.

The inspectors will gather the contributions of parents and families through an online survey and a face-to-face open meeting. The focus of the online survey and open meeting will be set by the inspectors and will be based on the WSOA.

1. Parents and carers who would like to take part in this survey can follow this internet link: <https://www.smartsurvey.co.uk/s/SouthGloucestershireRe-VisitLASEND/> . The survey will open at 12 noon on Monday **3 February** and close at 12 noon on Friday **7 February**. Parents and carers can submit their contributions via the online survey using the link provided above.
2. An open meeting of parents and carers and the Ofsted/CQC re-visit team, which will focus on areas identified in the WSOA, will take place on the evening of **Monday 10 February**. Parents and carers can register their interest in attending the open meeting through South Glos Parents & Carers (the local SEND Parent Carer Forum) by visiting <https://www.sglospc.org.uk/shop/ofsted-cqc>. You can also email South Glos Parents & Carers at team@sglospc.org.uk with any queries about the open meeting.

Details about the local area SEND re-visit will be available on your local authority's website at www.southglos.gov.uk/SENDrevisit and distributed through the local area's Clinical Commissioning Group (CCG).

Information gathered during the re-visit

During this re-visit, inspectors may collect information about children and young people in the area. They may look at local area records, speak to area officers and leaders at educational settings, and speak to children, young people and parents or carers. No names will be recorded, but some of the information collected may identify a particular child, young person or adult. Ofsted and the CQC will use this information to prepare their re-visit outcomes letter, and for the purposes set out in their privacy notices. No information will be published that identifies any individual in the outcomes letter.

If you wish to know more about how we use the information, please see our privacy notice relating to LASEND on our website. If you have any concerns about our use of personal data, please email informationrequest@ofsted.gov.uk and/or the CQC at information.access@cqc.org.uk.

Information on Ofsted's and the CQC's privacy notices is available on the links below:

<https://www.gov.uk/government/publications/ofsted-privacy-notices/social-care-ofsted-privacy-notice#local-area-send-inspections>

<http://www.cqc.org.uk/about-us/our-policies/privacy-statement>

While we recognise that many parents and carers may have views on their experience that extend beyond the focus of the WSOA, we would like parents and carers to understand that the focus of the inspectors during the re-visit will only be the serious weaknesses identified at the previous inspection. The re-visit team will consider how well leaders have addressed each of the areas of serious weaknesses detailed in the WSOA. We will not be able to follow up or comment upon individual cases.

You will find information on local areas' duties towards children and young people with special educational needs and/or disabilities on the Department for Education's website: <https://www.gov.uk/government/publications/send-guide-for-parents-and-carers>.

Yours sincerely

Jen Southall
Her Majesty's Inspector